

### **Broker Assistance - How to Request, E-Sign and View Initial Disclosures**

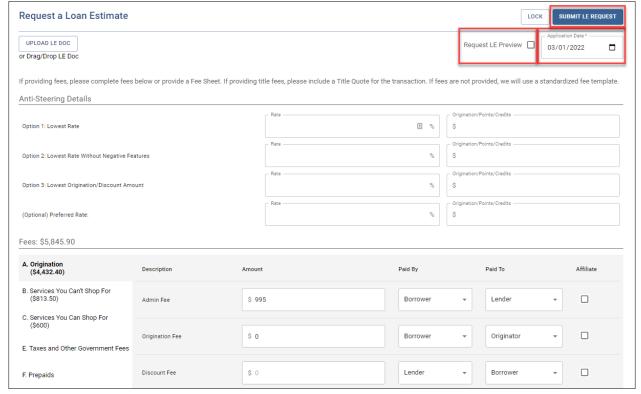
The following instructions are how a Broker will request the initial disclosures package and electronically sign their disclosures.

### Step 1: Submit Request to Guaranty through G Connect.

Click on Loan Estimate tab on the Loan Tracker.



- Complete the **Fees** on the page or upload a **Fee Sheet**.
- Select Request LE Preview if you would like a preview of the Loan Estimate.
- Enter the Application Date.
- Click on Submit LE Request.



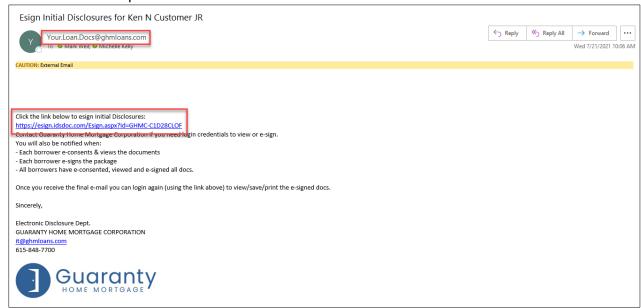


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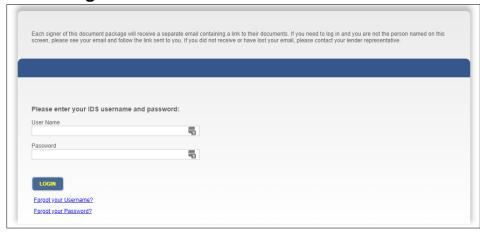
#### Step 2: Access the IDS website.

- The Broker will receive an email from <a href="mortgage.disclosures@ghmc.com">mortgage.disclosures@ghmc.com</a>. Note: This may go to junk/spam email folders.
- Click on the link provided in the email.



# Step 3: Log in to the IDS website.

- Enter the **IDS** username and password. Note: This username and password will be different from the G Connect credentials. For assistance with Login information please contact the Support Department at support@ghmc.com.
- Click on **Login**.





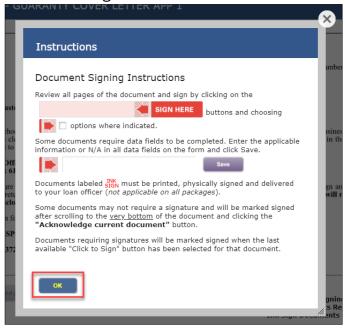
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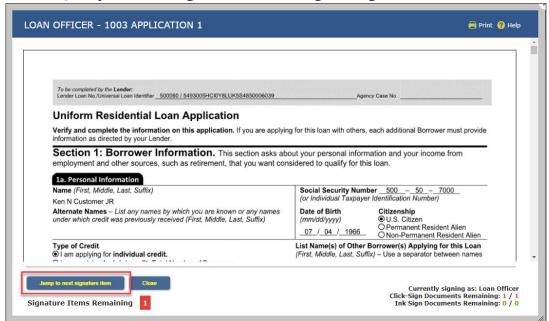
#### **Step 4: Review the Instructions Page.**

After reviewing the instructions click on **OK**.



### Step 5: Sign the Documents.

- Scroll down to review the document.
- Click on **Jump to next signature item** to go to signature line of document.



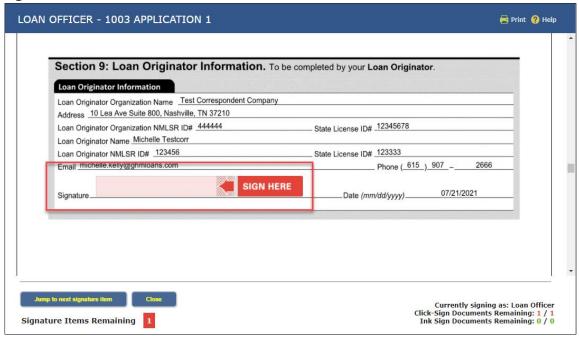


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The signature line will be in red. Click on **SIGN HERE** to insert the electronic signature.



# Step 6: Complete signing the package.

- Once all documents have been signed/acknowledged the Broker will see a notification stating the document package signing has been completed.
- Click on **Print/Save Package** or **Close**.













#### Step 7: Upload Remainder of Loan Package.

- The remainder of the loan package will need to be uploaded into G Connect.
  - o From within the loan, click on the **Upload and Submit** tab on the Loan Tracker.
  - o Click on **Upload Document** or drag and drop the documents into the screen.
  - Click on Submit to Lender.



# **Step 8: Viewing the Status of the Signing Process**

- To view the status of the Signing Process, click on the **Loan Estimate** tab on the tracker.
- Once the Borrower and Loan Originator sign all the documents, the **Borrower Signed** and **LO Signed** dates will populate in the tracker.



Should you have any questions during this process, you can contact the Initial Docs Dept at 615-869-3000 or disclosures@ghmc.com.

