



IMPORTANT UPDATE BULLETIN 43 09072021

Issued to: Broker Originators
Date: 9-7-2021
Subject: GHMC Email Address Update for E-Signing Disclosures
Effective: September 8, 2021

Effective Wednesday, September 8th, GHMC is changing the email address for e-signing disclosures from Your.Loan.Docs@ghmloans.com to new email address: mortgage.disclosures@ghmc.com.

Key points:

- After GHMC prepares the initial disclosures, **the loan originator and borrower(s) will receive an email from mortgage.disclosures@ghmc.com which contains a link to e-sign disclosures.**
- **Advise your borrower(s) to look for e-sign disclosure request emails from mortgage.disclosures@ghmc.com.**
- If you have a rule set up in your email system for redirection to the old email address, Your.Loan.Docs@ghmloans.com, **please be sure to replace it with the new email address mortgage.disclosures@ghmc.com to ensure no disruption of service.**

The Loan Process Guide, Broker: How to Request and E-Sign Init Disclosures, and Borrower Assistance: E-Sign Initial Disclosures documents have been updated and are posted in the Resource Center in the Broker Procedures/Guides – Loan Submission Guides sub-folder.

Please contact Support at support@ghmc.com or 1-877-449-1827, or your Account Executive for assistance.

We appreciate your business!