



## IMPORTANT UPDATE BULLETIN 36 08022021

**Issued to:** All Channels  
**Date:** 8-2-2021  
**Subject:** GHMC OpenClose Website Update  
**Effective:** Immediately

GHMC would like to inform you that our **OpenClose website has been updated**. **One of the notable updates is the renaming of the Lender Loan Response Document (LLRD)**. The LLRD has been renamed "**Underwriting Decision**" to make it easier for originator users to access the document. The **Underwriting Decision** document's content and the posted location(s) remain the same.

As a reminder, the **Underwriting Decision** can be found in the following locations:

- Findings folder in Loan Snapshot screen's e-Doc Manager section; or
- In Pipeline: Summary (originators) or Pipeline: Management (managers/processors) click on yellow oval icon in UWD column.

**Please note that as with all software updates, it is recommended to clear your browser's cache.** Clear Cache in Google Chrome guidance is posted in the Resource Center in the Correspondent Procedures/Guides folder and the Broker Procedures/Guides – Loan Submission Guides sub-folder.

Please contact Support at [support@ghmc.com](mailto:support@ghmc.com) or 1-877-449-1827, or your Account Executive for assistance.

We appreciate your business!