



IMPORTANT UPDATE

BULLETIN 05-01122022

Issued to: All Channels
Date: January 12, 2022
Subject: GHMC System-Generated Email Address Updates
Effective: January 13, 2022

GHMC is updating the sender email addresses for our system-generated Rate/Lock confirmations, loan level Underwriting Notifications, and for TPO Portal (OpenClose) login credentials/password resets.

Email address description:	<u>NEW</u> email address:	<u>OLD</u> email address:
Rate/Lock Confirmations	rates@ghmc.com	notifications@ghmloans.com
Underwriting Notifications	notifications@ghmc.com	notifications@ghmloans.com
TPO Portal login credentials & password resets	noreply@ghmc.com	noreply@ghmloans.com

If you have any rules set up in your email system for redirection of the old email addresses listed above, **please be sure to replace them with the new email address to ensure no disruption of service.**

The [Loan Process Guide - Broker](#) and [Loan Process Guide – NDL1 and NDL2 CORR](#) have been updated accordingly and are posted in the Resource Center in the [Broker Procedures/Guides – Loan Submission Guides](#) sub-folder and the [Correspondent Procedures Guides](#) folder.

Please contact Support at support@ghmc.com or 1-877-449-1827, or your Account Executive for assistance.

We appreciate your business!